

February 25, 2011

Mr. Dan Geller, President
Fish Furniture
1443 Som Center
Mayfield Hts., OH 44124

Dear Mr. Geller,

Just a quick note to let you know how impressed and happy we've been with your employees. We had some issues with our Temple Furniture and Julie Keron, our sales person, followed up and stayed on top of things. She has been a pleasure to work with. Harriet, the woman who I've talked with several times at the east side store, has been helpful and pleasant every time I've called. Bob, the service man who made two trips to our home, was professional and helpful. And last, but not least, all the delivery men who came to our home to deliver, pick-up and deliver again, were great! In this day and age, where customer service is many times non-existent and, if present, not helpful and/or rude, working with everyone at Fish Furniture has been a positive experience. We have been customers of Fish Furniture since 1988, and though the quality of furniture, in general, has changed, the people you employ have not. They remain pleasant and helpful always.

Sincerely,



Rick and Cathy Wolf

Cc: Ray Gura, Store Manager, North Olmsted