

fishfurniture@sbcglobal.net

From: "Robert G. Mouritsen" <rgm@westheather.com>
To: <fishfurniture@sbcglobal.net>
Sent: Saturday, August 21, 2010 5:16 PM
Subject: Thank you!

Dear Dan:

Thank you! I can only say thank you! From receipt of your email response this morning to my question about a twin bed frame, to our telephone conversation about the bed, to your personal kindness and aid to my daughter---showing her how to set the frame up and helping her load it in her car, and then, your wonderful kindness in helping me understand how to get into her locked car, for an anxious father 2,000 miles away, you have literally been an angel, an answer to prayer. I posted the following "review" on your "Google" listing. (It was posted from the Google account of another daughter, hence the byline "Alicia" but I signed it at the bottom). If there is another site I can post a review, please advise me. As I found the site again to write the review, I read through some of the other reviews. (Professionally, I am a business advisor specializing in international projects. I was surprised at the pettiness of a couple of the reviews of Fish Furniture. It is a cheap shot to visit a store, or buy something, and then go online to complain that the prices are too high). Anyway, if there is anything that I can do for you or Fish Furniture, please ask. My daughter is starting a Masters of Music (in Opera Performance) at the Cleveland Institute of Music. She will be there for two years. At some point, I will be visiting her in Cleveland, and when I do, I would like to invite you and your partner to join my daughter and me for dinner at one of the those wonderful Italian places in Little Italy. Dan, thank you again.

Warm regards,

Robert



Robert G. Mouritsen
Consulting and International Projects
Westheather Development Company
801.450.2859

rgm@westheather.com

***** By Alicia - Aug 21, 2010

Amazing service!! I live 2000 miles away. My daughter arrived in the **Cleveland** area a few days ago, for school, and needed twin bed rails. I emailed a number of stores in the area, and within minutes received a response from Dan Geller, the owner of **Fish Furniture**. He said he had what I needed, just a few dollars, and if my daughter came in, he would show her how to set it up. He said he and his wife were going to dinner that evening near the area where my daughter's apartment was located, and if I wanted, he and his wife would personally deliver the bed frame to her apartment. But my daughter went in, he showed her how to set it up, helped her load it into her little car, then showed her a map of the area and where she could find the other things she needed. She called me and was totally amazed at his kindness, and the kindness of his staff. Then, the truly wonderful part---she got to her apartment and locked her keys in her car. Dan was the only person I "knew" in **Cleveland**, and so I called him, and he told me exactly who to call and what to do. For an anxious father 2000 miles away, how can I say "thank you" enough to a businessman who would do so much to assist on the basis of such a tiny sale. I wish I could publish this to the whole **Cleveland** area. People ought to be standing in line to patronize a business with such good people. Thank you Dan Geller and all the folks at **Fish Furniture!** /ss/ Robert M

fishfurniture@sbcglobal.net wrote:

We stock a heavy duty twin frame - which also adjusts to full and queen.

The sale price would be \$39. We can put it right in your car.

The frame just snaps together in 30 seconds. You need no tools.

Feel free to phone me to answer any questions or guide you further.

Dan Geller - Owner of Fish.

(440) 461-1050.

----- Original Message -----

From: Robert G. Mouritsen

To: fishfurniture@sbcglobal.net

Sent: Saturday, August 21, 2010 8:15 AM

Subject: Twin bed frame rails

Do you have any twin size, inexpensive bed frames or rails?