

Fish Furniture

From: JY John Yasenosky (1701) [John.Yasenosky@amgreetings.com]
Sent: Thursday, March 30, 2017 11:32 AM
To: fishfurniture@sbcglobal.net
Subject: Re: damaged cherry colonial chair repair

Hi Diana.

I Picked up my chairs today and Scott did an AMAZING job!
Below is the review I wrote on Yelp:

Unmatched customer service and craftsmanship! I inherited a dining room set that our dog decided to have for lunch, extensively damaging 2 chairs. The set was purchased from Fish Furniture in Mayfield Hts. over 30 years ago by my parents and the manufacturer is no longer in business. With no hope for a replacement, and others not wanting to take on the extensive repairs, in deep despair, I called Fish and described the situation. They should have been my first call. Within a day, I was talking with owner Dan Geller, who said "no problem," they'd look at the chairs and would do whatever was possible to make the necessary repairs. A few weeks later, for a reasonable price, my ruined and unusable dining room chairs were completely and miraculously restored into the beautiful, usable, family heirloom pieces we once enjoyed. Long time customers and huge fans of Fish. Thanks to Dan, Scott and all the folks at Fish Furniture.

John Y.

I'd be happy for you to post this to your website if you want.
Thanks again, John

From: Fish Furniture <fishfurniture@sbcglobal.net>
Organization: Fish Furniture
Reply-To: "fishfurniture@sbcglobal.net" <fishfurniture@sbcglobal.net>
Date: Thursday, March 16, 2017 at 1:19 PM
To: John Yasenosky <John.Yasenosky@amgreetings.com>
Subject: RE: damaged cherry colonial chair replacement

Hi, John! Thanks for the email contact. We are so very sorry to hear of your damaged chair, but we are here to help. Can you please call us to discuss options? This may be something we can repair. Please call me at 440-461-1050. My name is Diana and I am in sales, or the owner, Dan Geller, can discuss if I am not here. Thank so much. Let's see what we can do for you. Look forward to hearing from you.
Diana

⑦ John Yastourki
↓ 4 205-1317
↓ colonial chair
Yelp Nam

From: JY John Yasenosky (1701) [mailto:John.Yasenosky@amgreetings.com]
Sent: Wednesday, March 15, 2017 1:44 PM
To: infoeast@fishfurniture.com
Subject: damaged cherry colonial chair replacement

I'm looking to replace a damaged cherry colonial dining
My dad and mom bought the set from you 20-25 years

Do you have chairs that match and what's the price?
Thanks, John