

PAUL AND LINDA BOLTON
5050 S.O.M. Center Rd. Apt. 324-1
Willoughby, OH 44094
(440) 975-0078

January 20, 2009

Mr. Dan Geller
Fish Furniture
1443 S.O.M. Center Road
Mayfield Hts., OH 44124

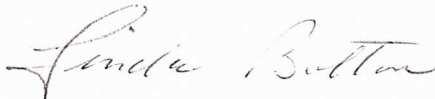
Dear Mr. Geller:

I just wanted to say how truly satisfied both my husband and I are with Fish Furniture. Your salesman, Chuck Ammar was very kind and patient in showing us around. We came into your store to inquire about the Tempurpedic bed; however, a leather couch and loveseat caught our eye. Chuck worked with us on an agreeable price for the bed and the furniture and we were quite satisfied.

I want to complement you as well on your 'free delivery'. We had gone to another furniture store to look around. They did not have the Tempurpedic bed, but we were dealing on the couch and loveseat. He knew that we were paying cash for both pieces and yet they would not deliver without a charge. In the meantime, I had gone on line to do some furniture research, and the quality you offered was much better than he had in stock anyway. Comparing our shopping experiences with both furniture stores, we decided to use Fish Furniture. We purchased in December, however we were going out of town from December 18-31st. We didn't want that time wasted against the 3 months we had to try out our Tempurpedic bed.. Chuck was kind enough to arrange a delivery on January 3rd when we returned. The furniture was delivered right on time, without a hitch. Your delivery men were very competent and courteous, and very careful as they placed each piece. The entire experience with Fish Furniture was a very pleasurable one, and I have conveyed this to many a friend since!

Thank you, Fish Furniture, for maintaining a reputable business in this world where many have forgotten the words "customer service."

Sincerely,



Linda Bolton