

April 2, 2013

Mr. Geller,

I would like to take a minute of your time to tell you of my experience at your North Olmsted store.

Upon arriving, I was warmly greeted by Peggy Polk. After a discussion of what I was looking for, she took me around the store explaining the various manufactures and styles and encouraged me look and try without any feelings of being pressured. Peggy would check on my progress, asking me if I had any likes or dislikes helping me narrow down my choices. After weeks of indecisiveness and numerous visits to the store, I finally chose the furniture I wanted. But through those weeks of frustration and back and forth, yes then maybe, I don't know - let's start over, Peggy always gave me her undivided attention helping me with furniture styles and fabric selections. Even when the store became busy, she always checked on me while I was going though the fabric options and gave me her opinion of my choices. An opinion I began to rely on heavily. Only through her input, knowledge of product and patients was I able to select my furniture. I am now eagerly waiting delivery.

You have a terrific saleswoman for Fish Furniture in Peggy. My experience with her was truly pleasurable. I will be back and will recommend Fish and her to anyone I can.

Thank you for your time,

A handwritten signature in cursive script that reads "Suzanne B. Martin". The signature is written in black ink and is positioned above the printed name.

Suzanne B. Martin

*A very satisfied customer!*